



Accessibility Statement for Whiston Town Council Website.

This site is provided by e-mango and managed by Whiston Town Council.

We want as many people as possible to be able to use the website, for example that means you should be able to.

- . **Change colours and contrast levels and fonts.**
- . **Zoom in up to 300% without text spilling off the screen.**
- . **Navigate most of the website using just a keyboard.**
- . **Navigate most of the website using speech recognition software.**
- . **Listen to most of the website using a screen reader.**

AbilityNet has advice on making your device easier to use if you have a disability.

### **What to do if you can't access parts of the website.**

If you require information published on the website in a different format please contact us:

Email: [town.clerk@whiston-tc.gov.uk](mailto:town.clerk@whiston-tc.gov.uk)

0151-430-7200

We will consider your request and respond within 14 days.

## **Reporting accessibility problems with the website.**

We are always looking to improve the accessibility of the website, if you find any problems or you think we are not meeting accessibility requirement contact us:

Town Clerk: Sandra Mayers

Post: Whiston Town Hall, Old Colliery Road, Whiston, L35 3QX

In Person: Whiston Town Hall, Council Offices 8am – 5pm Monday to Thursday. 9am – 4pm Fridays

Email: [town.clerk@whiston-tc.gov.uk](mailto:town.clerk@whiston-tc.gov.uk)

Telephone: 0151-430-7200

## **Technical Information.**

- . There may be some pages with read more / click here links.
- . Some of the older PDF files and documents may not meet the required standard – for example they may not be structured so they can be accessed by a screen reader.
- . Some images on the website may not have a text alternative.
- . all newly published documents will have a text alternative to the image.

## **Enforcement procedures.**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Website and Mobile Applications) (No2) Accessibility Regulations 2018 (the accessibility regulations). If you are not satisfied with how we respond contact Equality Advisory and Support Service (EASS).